

# The impact of digitalisation on job quality and social dialogue in the public services

Mid-term conference  
Brussels, 24-25 November 2022

## Draft programme

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**Venue:** Maison des Associations Internationales (MAI), room Roma, Rue Washington, 40 – 1050 Brussels

### Thursday 24 November 2022

9.30 – 10.00 Welcome and registration

10.00 – 10.10 Welcome and introduction to the conference, **Bart Vanhercke** – *European Social Observatory – OSE*

### Session 1: Country case studies

*Chair:* **Bart Vanhercke** – *OSE*

10.10 – 10.55 **Southern Europe**

- Presentation of the Spanish country case study, **Jésus Cruces Aguilera** – *Fundación Primero de Mayo*
- Presentation of the Italian country case study, **Daniela Freddi** – *IRES Emilia Romagna*
- Reactions to the Spanish case study, **Bjarke Refslund** - *Aalborg University*
- Reactions to the Italian case study, **Nicolas Fleury** - *Secafi – Groupe Alpha*
- Discussion

10.55 – 11.40 **Continental Europe**

- Presentation of the French country case study, **Alice Rustique** – *Secafi – Groupe Alpha*
- Presentation of the German country case study, **Fikret Öz** - *IAT*
- Reactions to the French country case study, **Matt Hancock** – *IRES Emilia Romagna*
- Reactions to the German country case study, **Tünde Molnár** – *ÉTOSZ*
- Discussion

11.40 – 12.10 **Coffee break**

- 12.10 – 13.00**      **Central/Eastern Europe**
- Presentation of the Polish country case study, **Dominik Owczarek** – *Institute of Public Affairs*
  - Presentation of the Hungarian country case study, **Mirjam Dura** – *ÉTOSZ*
  - Reactions to the Polish case study, **Olli Kangas** – *University of Turku*
  - Reactions to the Hungarian case study, **Fikret Öz** – *Institute for Work and Technology – IAT*
  - Discussion

**13.00 – 14.00**      **Lunch**

- 14.00 – 14.45**      **Northern Europe**
- Presentation of the Danish country case study – **Bjarke Refslund** – *Aalborg University*
  - Presentation of the Finnish country case study – **Olli Kangas** – *University of Turku*
  - Reactions to the Danish case study reactions - **Jésus Cruces Aguilera** – *Fundación Primero de Mayo*
  - Reactions to the Finnish case study – **Maciej Pankow** – *Institute of Public Affairs – IPA*
  - Discussion

## Session 2: First cross-cutting findings

*Chair: Dalila Ghailani – OSE*

- 14.45 – 15.15**      The voice of workers: the results of the web survey, **Angelina Atanasova** – *OSE*  
Discussion with the partners
- 15.15 – 16.00**      Impact of digitalisation on job quality: preliminary cross-cutting analysis, **Ramón Peña-Casas** – *OSE*  
Discussion by **Janine Leschke**, *Copenhagen Business School*
- 16.00 – 16.30**      **Coffee break**
- 16.30 – 17.15**      Impact of digitalisation on social dialogue: preliminary cross-cutting analysis, **Salvo Leonardi** – *Fondazione Giuseppe di Vittorio*  
Discussion by **Richard Pond** – *EPSU*
- 17.15**                End Day 1 – next day’s programme and practical guidance (dinner)

<b>Friday 25 November 2022</b>
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**Venue:** Maison des Associations Internationales (MAI), room Berlin, Rue Washington, 40 – 1050 Brussels

## Session 3: The impact of digitalisation on job quality and social dialogue in public services across the European Union

*Chair: Bart Vanhercke – European Social Observatory – OSE*

- 10.00 – 10.10**      Welcome address and introduction to the Roundtable, **Bart Vanhercke** – *OSE*

**10.10 – 11.15 Social dialogue, digitalisation and job quality in public services in the European countries**

**Impact of digitalisation on job quality and social dialogue across eight EU countries – emerging results from the DIGIQU@LPUB project**

- Presentation of DIGIQU@LPUB project, **Dalila Ghailani** – OSE
- Intermediate results on the impact of digitalisation job quality and social dialogue, **Ramón Peña-Casas** – OSE and **Salvo Leonardi** – *Fondazione Giuseppe di Vittorio*

**Impact of digitalisation on services, work and trade-union strategy in Belgian public services**

- **A representative from CSC-ACV** – *Confederation of Christian Trade Unions (CSC-ACV)*, Belgium

Q&A with the audience

**11.15 – 11.30 Coffee break**

**11.30 – 12.45 Social dialogue, digitalisation and working conditions in Europe**

- Digitalisation and public services – An international labour perspective, **Eckard Voss** – *WMP consult*
- European challenges of digitalisation and job quality for public services, **Richard Pond** – *European Public Services Union – EPSU*
- The new European agreement on digitalisation for central government administrations, **Faustine Bentarry** (*tbc*) – *European Public Administration Employers – EUPAE*

Q&A with the audience

**12.45 – 13.00 Wrapping up and closing of the seminar**

**13.00 – 14.00 Lunch**

MAI - Room Roma

**14.00 – 15.00 Session 4: Next steps in the DIGIQU@LPUB project**

**Venue:** MAI, room Roma

- Discussion introduced by **Ramón Peña-Casas** – OSE
- Financial aspects of the project introduced by **Françoise Verri** – OSE
- Next steps of the DIGIQU@LPUB project by **Dalila Ghailani** – OSE

**15.00 End of the workshop**

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**Practical information:**

**Venue on 24 November 2022:** Maison des Associations Internationales (MAI), room Roma, Rue Washington, 40 – 1050 Brussels

**Venue on 25 November 2022:** MAI – rooms Berlin and Roma

**Online registration (compulsory):** [Digiqualepub Mid-term Conference Partners Form](#)

**DIGIQU@LPUB website:** <http://www.digiqualepub.eu>

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