# Partecipazione diretta ai tempi della digitalizzazione: quali novità?

Direct Participation at the Time of Digitization: Which News?

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DIRECT 2 - La sfida della partecipazione diretta per nuove relazioni industriali al tempo della digitalizzazione

Tavola Rotonda Europea



Participation is a complex issue, in the middle of many different questions and perspectives, not simply tied with/or consequent upon the use of a technology

**Question 1: «vision»** 

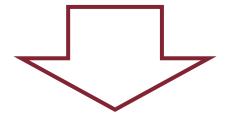
co-operation  $\iff$  conflict

#### **Question 2: «action»**



#### **Question 3: «way»**

# undirect $\iff$ direct



## Direct participation could have

effects on the <u>quality of work</u>, specifically on dimensions relative to the content of work:

- complexity
- autonomy
- control

#### **Question 4: «practices»**

# workgroup $\Leftrightarrow$



### teamwork

- Lewin (and Bion)
- english mines (Emery and Trist)
- industrielt demokrati (Thorsrud)
- Volvo (Gyllenhammar)
- Philips (van Beek, den Hertog)
- Olivetti (Butera)

- Toyota (Ōno)
- NUMMI (Higashi)
- Mercedes
- Fiat (Melfi)
- FCA (WCM)

#### **Question 4: «practices»**

social individual

## digitization (= computerization)

the process by which physical entities of different nature (three-dimensional objects, documents, sounds, images) are represented through a sequence of numbers (*digits*), usually in order to manipulate them by means of computer technologies

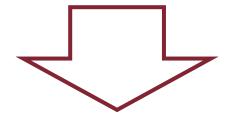


Gerhard BRANDT, Bernard KÜNDIG, Zissis PAPADIMITRIOU, Jutta THOMAE (1978):

computer technology isn't a technology of production but a technology of

organisation

4.



- 1. we have «news» more in scale than in features
- 2. as technology of organisation is crucial more participation in project and implementation, i.e. not an individual involvement but a collective bargaining on its features